



**PATIENT SATISFACTION WITH GREEN INITIATIVES IN
MALAYSIAN HOSPITAL**

SAFWAN BIN OTHMAN

**Choose an item. submitted in the fulfillment of the requirement for
the degree of Choose an item. in the
Choose an item.
Universiti Sultan Zainal Abidin**

2021

1.

INTRODUCTION

1.1. Research Background

Video provides a powerful way to help you prove your point. When you click Online Video, you can paste in the embed code for the video you want to add. You can also type a keyword to search online for the video that best fits your document.



Figure 1.1 Logo UniSZA (Ali et. Al, 2020)

To make your document look professionally produced, Word provides header, footer, cover page, and text box designs that complement each other. For example, you can add a matching cover page, header, and sidebar. Click Insert and then choose the elements you want from the different galleries.

Themes and styles also help keep your document coordinated. When you click Design and choose a new Theme, the pictures, charts, and SmartArt graphics change to match your new theme. When you apply styles, your headings change to match the new theme. (Jaafar, 2010)

Table 1.1 The number of hospital in Malaysia.

Title	Title	Title
To change the overall look of your document	To change the overall look of your document	To change the overall look of your document
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Source: Malaysia Hospital report 2019

1.2. MZJ Formatting Method

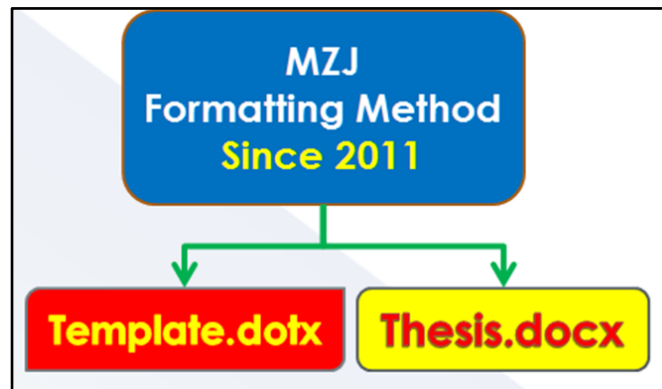


Figure 1.2 A Sample of Formatting Method

TIGA PERKARA YANG DIBAWA SELEPAS MATI

Dari Abu Hurairah (r.a.) bahawa Nabi Muhammad s.a.w bersabda: "apabila seorang anak adam mati putuslah amalnya kecuali **tiga perkara sedekah jariah, ilmu yang memberi manfaat kepada orang lain dan anak yang soleh** yang berdoa untuknya"

(Hadith sahih - riwayat muslim dan lain-lainnya)

Figure 1.3 The Hadith on Knowledge



Figure 1.4 Hospital UniSZA (ASO, 2020)

1.3. Problem Statement

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1.4. Research Objectives

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1.5. Research Limitation and Sample Size.

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1.6. Research Questions

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2.

LITERATURE REVIEW

2.1. Introduction

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Table 2.1 Summary from the literature from literature from literature from literature from literature from

Title	Title	Title	Title	Title

Source : Jabatan Perangkaan Malaysia, 2020

Table 2.2 The Title for This Table is Here

Title	Title	Title
To change the overall look of your document	To change the overall look of your document	To change the overall look of your document
To change the overall look of your document	To change the overall look of your document	To change the overall look of your document

Source: World Bank report 2016

¹ Ahmad Kadri Junoh et al., “Smart Surveillance System Detection Using PCA- Based Feature Extraction” *Applied Mechanics and Materials*. 232 (2012): 137–141.

Table 2.3 The Statistical Information of APM Dataset

Batch	No of samples	Average per month	Percentage of LoD (Coarse APM)	Percentage of LoD (Fine APM)
1	100	8 samples	1.70%	6.48%
2	102	9 samples	9.29%	9.09%
3	176	9 samples	2.65%	4.34%

Table 2.4 The Title for This Table is Here

Chemical C Composition	Surface Area (m ² g ⁻¹)	Porosity (cm ³ g ⁻¹)
Neutral clay 0.68 0.68	Neutral clay 0.68 0.68	Neutral clay 0.68 0.68
Bleaching clay	Bleaching clay	Bleaching clay
0.80	0.89	0.99

Note: Influence of the physical chemistry properties of an acid activated bentonite in the bleaching of olive oil. (Pradas et.al., 1993, p. 23)

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Themes and styles also help keep your document coordinated. When you click Design and choose a new Theme, the pictures, charts, and SmartArt graphics change to match

² Faizir Ramlie et al., “A Significant Feature Selection in the Mahalanobis Taguchi System using Modified-Bees Algorithm” *International Journal of Engineering Research and Technology*. 13.1 (2020): 117–136.

your new theme. When you apply styles, your headings change to match the new theme³

2.2. Sample Of Equation Is Here

Themes and styles also help keep your document coordinated. When you click Design and choose a new Theme, the pictures, charts, and SmartArt graphics change to match your new theme. When you apply styles, your headings change to match the new theme as shown in (2.1). Equation (2.2) gives example on the use of word “Equation” in front of the equation numbering whenever a sentence starts with an equation.

On the Insert tab, the galleries include items that are designed to coordinate with the overall look of your document. You can use these galleries to insert tables, headers, footers, lists, cover pages, and other document building blocks. When you create pictures, charts, or diagrams, they also coordinate with your current document look. You can easily change the formatting of selected text in the document text by choosing a look for the selected text from the Quick Styles gallery on the Home tab. You can also format text directly by using the other controls on the Home tab.

$$y = mx + 3 \tag{2.1}$$

$$y = mx + 4 \tag{2.2}$$

³ Wan Zuki Azman Wan Muhamad et al., “Combination of feature selection approaches with random binary search and Mahalanobis Taguchi System in credit scoring” *AIP Conference Proceedings*. 1974.1 (2018): 20004.

1. Literature 2

To change the overall look of your document, choose new Theme elements on the Page Layout tab. To change the looks available in the Quick Style gallery, use the Change Current Quick Style Set command. Both the Themes gallery and the Quick Styles gallery provide reset commands so that you can always restore the look of your document to the original contained in your current template.

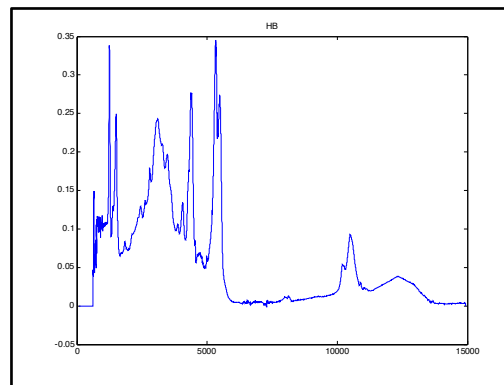


Figure 2.1 The Spectrum of Cooking Oil

2.3. Literature 3

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2.5. Save Time In Word With New Buttons That Show Up Where You Need Them.

Reading is easier, too, in the new Reading view. You can collapse parts of the document and focus on the text you want. If you need to stop reading before you reach the end, Word remembers where you left off - even on another device.

Table 2.5 The Temperature Information

Variable	Minimum	Maximum	Average	Standard deviation
Minimum temperature over 24 hours preceding 0300 GMT (0C)	0.0	30.0	15.33	7.06
Maximum temperature over 24 hours preceding 1200 GMT (0C)	12.5	44.7	29.85	6.93

Table 2.6 The Environmental Dataset Information

Variable	Minimum	Maximum	Average	Standard deviation
Average relative humidity (%)	31.0	97.0	63.70	14.80
Average pressure (hPa)	994.37	1022.43	1009.04	6.48
Average wind speed (Knot)	0.0	9.0	0.79	1.43
Average rainfall (mm)	0.0	140.0	3.82	14.05

Table 2.7 Summary of the Meteorological Parameters

Variable	Minimum	Maximum	Average	Standard deviation
Minimum temperature over 24 hours preceding 0300 GMT (0C)	0.0	30.0	15.33	7.06
Maximum temperature over 24 hours preceding 1200 GMT (0C)	12.5	44.7	29.85	6.93
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Average wind speed (Knot)	0.0	9.0	0.79	1.43
Average rainfall (mm)	0.0	140.0	3.82	14.05



Figure 2.2 A Sample of Grass and Bamboo 2

Table 2.8 The Sample of the Table with More Than One Page Items

N	M o l e c u l a r	Abbreviatio	Grou	Amoun	Description
o	Descriptors	n	ps	t	
1	Constitutional descriptors	Con	0D	48	0D-descriptors, independent from molecular connectivity and conformations. Atom and bonds counts, molecular weight, sum of atomic properties, etc
2	Topological descriptors	Topo	2D	119	Molecular descriptors obtained from the molecular graph (usually H-depleted), i.e 2D-descriptors conformationally independent.
3	Walk and path counts	Wap	2D	47	Molecular descriptors obtained from the molecular graph, counting paths, walk and self returning walks of different lengths.
4	Connectivity indices	Coni	2D	33	Topological Molecular descriptors calculated from the vertex degree of the atoms in the H-depleted molecular graph.
5	Information indices	Info	2D	47	Molecular descriptors calculated as information content of molecules, based on the calculation of equivalences classes from the molecular graph. Among them, the indices of neighbourhood degree and edge multiplicity.
6	2D autocorrelations	2D	2D	96	Molecular descriptors calculated from the molecular graph by summing the products of atom weights of the terminal atoms of all the paths of the considered path length (the lag)
7	Edge adjacency indices	Edge	2D	107	Topological Molecular descriptors derived from the edge adjacency matrix which encodes the connectivity between graph edges.
8	Burden eigenvalues	Bur	2D	64	Molecular descriptors contained from the positive and negative eigenvalues of the adjacency matrix, weighting the diagonal element with atom weight.
9	Topological charge indices	Topoc	2D	21	First 10 eigenvalues (absolute values) obtained from a corrected adjacency matrix.
10	Eigenvalue-based indices	EiG	2D	44	Topological descriptors calculated by the eigenvalues of the square (usually symmetric) matrix representing a molecular graph.
11	Randic molecular profiles	Ran	3D	41	Molecular descriptors derived from the distance distribution moments of the geometry matrix, defined as the average row sum of its entries raised at the k-th power, normalized by the factor k.

N	M o l e c u l a r	Abbreviatio	Grou	Amoun	Description
o	Descriptors	n	ps	t	
1 2	Geometrical descriptors	Geo	3D	74	Different kinds of conformationally dependent descriptors based on the molecular geometry. Reliable values are obtained if reliable conformations were previously calculated.
1 3	RDF descriptors	RDF	3D	150	Molecular descriptors obtained by radial basis functions centred on different interatomic distances (from 0.5Å to 15.5Å)
1 4	3 D - M o R S E descriptors	3D	3D	160	Molecular descriptors calculated by summing atom weights by different angular scattering function.
1 5	WHIM descriptors	WHIM	3D	99	Molecular descriptors obtained as statistical indices of the atom projected onto the 3 principal components obtained from weighted covariance matrices of the atomic coordinates.
1 6	G E T A W A Y descriptors	GATE	3D	197	Descriptors calculated from the leverage matrix obtained by the centred atonic coordinates (molecular influences matrix, MIM). The first four descriptors are calculated as information content and connectivity indices. HATA and H descriptors are 3D-autocorrelation descriptors obtained from MIM; R and R+ descriptors obtained from the leverage. Geometry matrix.
1 7	Functional group counts	Funct	Others	152	Molecular descriptors based on the counting of chemical functional groups. They are calculated by knowing the molecular composition and atom connectivity.
1 8	Atom-centred fragments	Atom	Others	120	Molecular descriptors, based on the counting of 120 atom-centred fragments, as defined by Ghose-Crippen. Some fragments are undefined by the authors. They are calculated by knowing the molecular composition and atom connectivity.
1 9	C h a r g e d descriptors	charged	Others	14	Fourteen charge descriptors which are reliable only when charge are estimated by quantum molecular methods

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2.8. Literature 2

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3.

METHODOLOGY

3.1. Introduction

This chapter describes the methods, techniques and any validation of methods used in the study. This may include section(s) that describe the methodology in detail, the theoretical development, the hypothesis description, the fundamental philosophical foundation, the experimental design and the standard procedure description. For studies in the social sciences, a theoretical or conceptual framework should also be included. Published protocols or methods must be cited with references.

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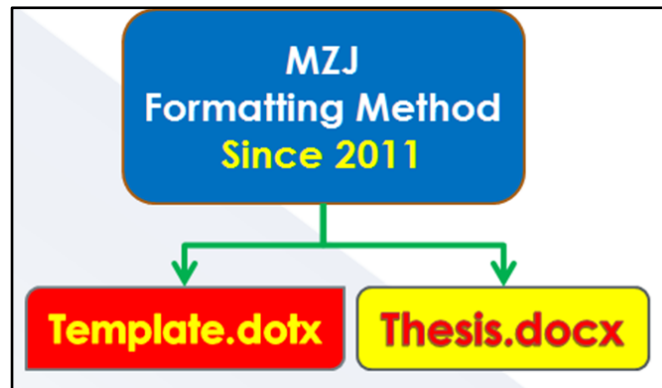


Figure 3.1 A Sample of Formatting Method

TIGA PERKARA YANG DIBAWA SELEPAS MATI

Dari Abu Hurairah (r.a.) bahawa Nabi Muhammad s.a.w bersabda: "apabila seorang anak adam mati putuslah amalnya kecuali **tiga perkara sedekah jariah, ilmu yang memberi manfaat kepada orang lain dan anak yang soleh** yang berdoa untuknya"

(Hadith sahih - riwayat muslim dan lain-lainnya)

Figure 3.2 The Hadith on Knowledge



Figure 3.3 Landscape of the Hospital (SA, 2020)

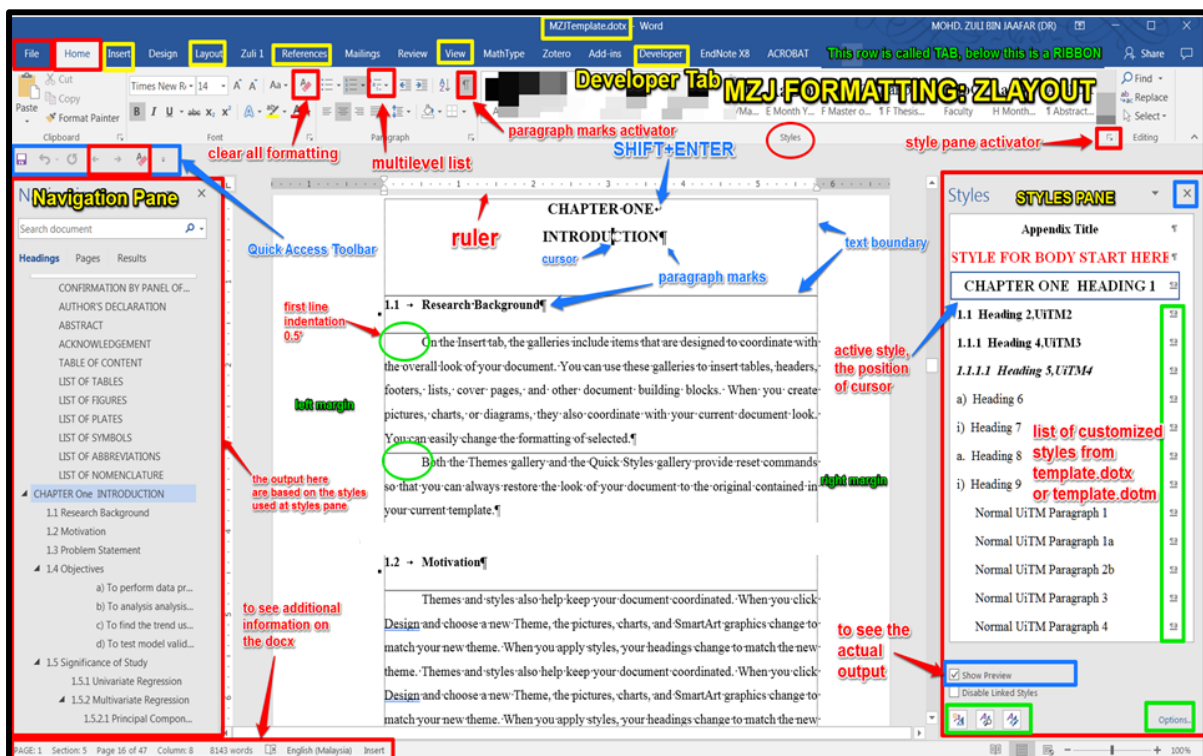


Figure 3.4 The screen for formatting a thesis using MS Word (MZJ, 2017)

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